Nondiscrimination Statement: Discrimination is Against the Law

Mountain Valley Regional Rehabilitation Hospital

Mountain Valley Regional Rehabilitation Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Mountain Valley Regional Rehabilitation Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Mountain Valley Regional Rehabilitation Hospital

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact our Civil Rights Coordinator/Hospital Director of Compliance located below:

Director of Compliance
3700 N. Windsong Drive
Prescott Valley, Arizona 86314
928.759.8800

If you believe that Mountain Valley Regional Rehabilitation Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Civil Rights Coordinator/Hospital Director of Compliance. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1.800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Ernest Health
1024 N. Galloway Avenue, Suite 102
Mesquite, Texas 75149
www.ernesthealth.com

Corporate Civil Rights Officer:
717.858.4225 • Email: CivilRights@ernesthealth.com

SPANISH

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 928.759.8800 (TTY: 1.800.367.8939).

NAVAJO

Díí baa akó nínízín: Díí saad bee yánłtí'go Diné Bizaad, saad bee áká'ánídá'áwo'dęę', t'áá jiik'eh, éí ná hóló, kolǫ, kojį' hódíílnih 928.759.8800 (TTY: 1.800.367.8939).

CHINESE

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 928.759.8800 (TTY: 1.800.367.8939).

VIETNAMESE

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 928.759.8800 (TTY: 1.800.367.8939).

ARABIC

اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 928.759.8800 (رقم هاتف الصم والبكم: 1.800.367.8939). ملحوظة: إذا كنت تتحدث

TAGALOG

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 928.759.8800. (TTY: 1.800.367.8939).

KOREAN

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 928.759.8800 (TTY: 1.800.367.8939). **번으로 전화해 주십시오**.

FRENCH

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 928.759.8800. (ATS: 1.800.367.8939).

GERMAN

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer 928.759.8800. (TTY: 1.800.367.8939).

RUSSIAN

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 928.759.8800 (телетайп: 1.800.367.8939).

JAPANESE

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。928.759.8800 まで、お電話にてご連絡ください。(TTY: 1.800.367.8939).

PERSIAN (FARSI)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با تماس بگیرید 928.759.8800. (TTY: 1.800.367.8939)

SYRIAC

ܚܝ ܒܗܝܡܢܘܬܐ ܕܠܫܢܐ ܬܝܒܝ ܐܝ ܒܐ ܕܠܫܢܐ ܣܘܪܝܝܐ، ܐܝܬ ܠܟ ܫܘܬܦ ܕܫܝܪܘܬ ܕܥܙܪܐ ܠܫܢܝܐ ܒܚܠܦ ܚܝ. ܩܪܝ ܠ 928.759.8800. (TTY: 1.800.367.8939) ܠܓܠ ܚܢܢ ܒܫܥܬ ܥܒܕܐ: ܫܡܝܥ

SERBO-CROATIAN

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 928.759.8800 . (TTU- Telefon za osobe sa oštećenim govorom ili sluhom: 1.800.367.8939).

THAI

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 928.759.8800. (TTY: 1.800.367.8939)